Repair order

with EUR 500 (plus VAT) repair exemption limit

Name of the driver _____ Phone _____

Vehicle registration plate _____ Mileage _____

Repairs to be performed:

☐ Inspection/servicing after mileage of: _____

☐ Accident prevention (UVV) inspection (EUR 25 maximum)

☐ General overhaul/exhaust emission inspection (general overhaul exclusively by DEKRA)

☐ Tyres/quantity: _____

☐ Tyre size: _____

☐ Seasonal wheel changes (without balancing, storage at the request of the customer)

☐ Repairs: _____

_____

_____

_____

_____
Date and signature of the driver

Additional information for the maintenance depot (to be confirmed by the maintenance depot)

1. By accepting this repair order, the repair shop accepts the General Terms and Conditions of Deutsche Bahn Connect GmbH listed overleaf.
2. The repair order is only valid in conjunction with the ServiceCard.
3. The customer, invoice recipient and contact details can be found on the ServiceCard.
4. If the repair exemption limit is exceeded, please send us a quotation by e-mail.
5. Servicing work and wear-and-tear repairs may only be carried out at authorised repair shops of the manufacturer.
6. Warranty claims and goodwill repairs should be settled directly with the manufacturer.
7. You agree to grant us a spare parts discount as a bulk buyer.
8. The cheapest mineral oils approved by the manufacturer should be used for oil top-ups.
9. Operating supplies such as AdBlue should be shown on the invoice in relation to wages and materials.
10. If the repair of an insured loss is also necessary during servicing work and wear-and-tear repairs, a separate approval and invoice is necessary for this.
11. Please enclose a copy of the inspection reports (general overhaul/exhaust emission inspection, UVV inspection) with the invoice.
12. Please send the invoice (broken down by work items), the stamped repair order, and the inspection reports to the invoice recipient per the ServiceCard.

_____
Approval number for orders over EUR 500

_____
Signature and company stamp of the repair shop

General Terms and Conditions (Contract Terms)

1. Acknowledgement and agreement
The vehicle repair shop (hereinafter referred to as „maintenance depot“) has taken note of the following General Terms and Conditions and the information on the repair order and expressly declares its agreement with them. The printed text on the repair order must not be changed. The cooperation between Deutsche Bahn Connect GmbH/ DB FuhrparkService GmbH (DB Connect) and the maintenance depot is based solely on the completed repair order and the following General Terms and Conditions. All other general terms and conditions, for example those of the maintenance depot and/or the manufacturer, are invalidated by these General Terms and Conditions.

2. Basic conditions
The maintenance depot undertakes to carry out the repair, servicing, and inspection work commissioned overleaf in a professional manner and to charge DB Connect for this.
Expenditure on spare parts will only be recompensed to the extent that the spare parts are necessary for the performance of the commissioned repair work.

3. Invoicing, payment guarantee
Before accepting a repair order, the maintenance depot must check the completeness (following points 1, 3, 4, and 5) and accuracy (following point 2) of the data entered on the order, and must add any missing elements (following point 6):
1. Name of the driver/customer and phone number
2. Vehicle registration plate
3. Mileage of the vehicle, for which the services are being provided or goods delivered
4. Services to be performed
5. Driver‘s signature and date
6. Approval no.

The stated validity date of the ServiceCard presented must not be exceeded, otherwise a repair order associated with this card must not be accepted. Once the maintenance depot has checked the validity of the card, duly completed the repair order and checked the vehicle registration plate, DB Connect shall guarantee the payment of an invoice up to a maximum amount of EUR 500.00 net. The amount shall be paid by DB Connect after receipt of the invoice by DB Connect.
If the invoice amount exceeds the maximum limit of EUR 500.00 net, DB Connect is only obliged to settle the invoice if the invoicing party obtains approval prior to performing the service and/or delivering the goods. DB Connect shall issue an approval number to the maintenance depot in connection with the approval to perform the service and/or supply the goods. This approval number must be noted on the repair order, as no payment will be made without this information.
If DB Connect pays out the higher amount to the maintenance depot without approval for the performance of the services and/or delivery having first been obtained, it reserves the right to reclaim the portion exceeding the amount of EUR 500.00 net at any time.
The maintenance depot guarantees that it will only submit invoices based on a transaction for goods and/or services pursuant to Section 2 of these General Terms and Conditions to DB Connect for settlement. This is expressly confirmed by the maintenance depot when the invoice is submitted to DB Connect.
The place of performance and place of jurisdiction for all disputes arising out of the repair contract is Frankfurt am Main, Germany, as far as this is legally possible. This also applies to legal suits in respect of bills of exchange, cheques and other documents.

4. DB Code of Conduct for Business Partners
Please note the DB Code of Conduct for Business Partners of the Deutsche Bahn Group (www.deutschebahn.com/geschaeftspartner), the principles of which must be observed in each case.

Additional information

1) Corrective maintenance work
During maintenance and wear-and-tear repairs, the vehicle may only be repaired in authorised maintenance depots of the manufacturer. The settlement of an invoice submitted to DB Connect can only be guaranteed with the submission of a duly completed repair order in accordance with the above-mentioned General Terms and Conditions.

The invoice issued in the name of the ServiceCard card carrier must be sent with the signed repair order to the address of the ServiceCard card carrier: In case of doubt or if you have any queries, please contact our staff at: +49 (0)69 2222 0332 332.

2) Legal inspections
The general overhaul must always be carried out by DEKRA. If this is not possible in justified cases, a copy of the inspection report must be enclosed with the invoice.
A copy of the exhaust emission inspection certificate must always be enclosed if the inspection was not carried out by DEKRA.
A copy of the inspection certificates required under the accident prevention regulations must be enclosed with the invoice.
If the inspection certificates or the repair order are missing, the invoice will not be paid but returned to the issuer.

3) Goodwill and warranty claims
Copies of any goodwill and warranty claims must be enclosed with the invoice.